

# Text to 911 now available in Washington, DC



Requires a text  
enabled/capable  
cellular phone.



Location  
Services must  
be turned on.



Text messages only  
- no photos or  
graphics.

**911 state your  
emergency**

**I NEED HELP!**

Text messages must be  
brief and easily  
understood.



Use Plain English. NO  
abbreviations,  
shortcuts or slang.



Voice calls preferred.  
Text only when you  
can't call.



GOVERNMENT OF THE  
DISTRICT OF COLUMBIA  
**MURIEL BOWSER, MAYOR**