



911 is the number to call for MPD, or DC Fire and EMS services. Call 311 to request city services such as a trash pick-up or to report a pothole, or to be connected directly to any District government agency.

To help further clarify which number to dial, use the chart below.

<b>9-1-1</b> Call 9-1-1 if you need police, fire or emergency medical services	<b>3-1-1</b> Call 3-1-1 for city services and information
Any <b>crimes in progress</b> (or just occurred), especially if the suspect is still on the scene	<b>City services</b> such as Public Works, Motor Vehicles, the Department of Energy, and Human Services (2-1-1 Answers Please! Referrals)
<b>Serious violent crimes</b> such as homicide, robbery, domestic violence and assault	<b>Broken meters</b>
<b>Fire/medical</b> emergencies	<b>Trash pick-up</b> problems or <b>bulk requests</b>
<b>Gunshots</b> or a person with a gun or other dangerous weapon	Report <b>potholes</b>
Home/business <b>intruders</b>	<b>Alley clean-ups and repairs</b>
<b>Vehicle crashes with personal injury</b> , major property damage or traffic tie-ups	<b>Parking enforcement</b>
<b>Illegally parked cars</b> that are <b>blocking traffic</b>	<b>City-agency phone numbers</b> , addresses, and hours of operation
If you see a criminal you know is <b>wanted by the police</b>	<b>Abandoned autos</b>
<b>Suspicious persons</b>	<b>Seasonal and weather-related</b> emergencies