



911 is the number to call for MPD, or DC Fire and EMS services. Call 311 to request city services such as a trash pick-up or to report a pothole, or to be connected directly to any District government agency.

To help further clarify which number to dial, use the chart below.

9-1-1 Call 9-1-1 if you need police, fire or emergency medical services	3-1-1 Call 3-1-1 for city services and information
Any crimes in progress (or just occurred), especially if the suspect is still on the scene	City services such as Public Works, Motor Vehicles, the Department of Energy, and Human Services (2-1-1 Answers Please! Referrals)
Serious violent crimes such as homicide, robbery, domestic violence and assault	Broken meters
Fire/medical emergencies	Trash pick-up problems or bulk requests
Gunshots or a person with a gun or other dangerous weapon	Report potholes
Home/business intruders	Alley clean-ups and repairs
Vehicle crashes with personal injury , major property damage or traffic tie-ups	Parking enforcement
Illegally parked cars that are blocking traffic	City-agency phone numbers , addresses, and hours of operation
If you see a criminal you know is wanted by the police	Abandoned autos
Suspicious persons	Seasonal and weather-related emergencies