

I am CEO and Founder of an innovative start-up located in Pennsylvania. My innovation calls for communication to 911 and after many months of studying FCC memoranda and analyzing the variations in PSAP technology across our nation, I recognized that I needed expert solution guidance from a seasoned leader.

After an extensive search, I reached out to Karima Holmes who served as Advisory Board Chair for my company, from January, 2021, through February, 2022. We found her input to be essential to shaping our solution, helping us understand a 911 operator's experience when they received a call. We needed to understand that to architect a best-in-class solution, not only for our users, but for the 911 ecosystem holistically.

Further, I want to speak to Karima's uncompromising moral compass. We talked not infrequently about values and ethics in the work we were doing. While a gift for the District, I was sad when she returned to her role as Director of the Office of Communications, because to take that position she needed to serve her public service role free of any outside influence or perceived outside influence.

In sum, DC would be losing a gem should a fair hearing not be held to examine her performance evidence holistically, versus the manufactured court of public opinion.

Very truly yours,

Audrey M Lehr
CEO & Founder, LetsUndoIt, LLC