

To whom it may concern,

My name is Karin Marquez and I am the Chief Public Safety Brand Officer at RapidSOS. Before joining the private sector nearly 5 years ago, I spent 21 years as a 9-1-1 professional with a parallel career alongside Ms. Holmes. I am writing today to support the confirmation of Karima Holmes as Executive Director of the Office of Unified Communication.

I have had the pleasure of working with Karima for several years now and with parallel careers in 911, have always been inspired by the strength and passion she has for the OUC and for the industry.

Her leadership inspires people within the organization as well as externally as a thought leader, placing the OUC in a lead role in moving the 911 industry forward. I have engaged with staff and hearing their passion to serve the OUC is forged through the culture that starts at the top.

The 911 industry is facing a critical staffing issue and I'm sure OUC has experienced that as well, however since her return, I hear from the staff how much they love their job, they love serving the district, and want to do their best each and every day. The support Karima brings by bringing together a powerful leadership team that works together is only strengthening the life-saving work of the front-line staff at OUC.

The OUC has an amazing leader in place today who is inspiring 9-1-1 professionals across the US, I support her continued work through confirmation and look forward to continuing to look to her and the OUC and celebrate the incredible work and countless lives that are saved each year.

Respectfully,
Karin Marquez, ENP, CMCP
Chief Public Safety Brand Officer