

Office of Unified Communications
Final Statement
October 10, 2022 – 1300 Block of Massachusetts Avenue, NW

The Office of Unified Communications (OUC) is aware of the inaccurate social media report about this incident. This call was classified correctly as a "lift assist". The caller reported to the OUC call taker, "My roommate is on the floor, and I have been trying to get someone to check him out, but he didn't want it and now he's on the floor and I cannot pick him up off of the floor". The OUC call taker then asked if the patient was conscious and the caller replied, "Yeah, he is". The OUC call taker then asked the caller if they needed help getting the patient off the floor or if the patient needed to be transported to the hospital. The caller replied that they were not sure that the patient would be willing to go to the hospital. The caller inquired about whether someone could come and help get the patient off the floor. The OUC call taker stated that they would have the fire department dispatched to assist. The OUC call taker then asked if the patient had any obvious injuries. The caller replied, "No. I don't see anything. He was in the chair, and I was trying to help him to the sofa, and he just slid down. That's where he is, on the floor by the chair".

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