

Greetings Councilmembers

I am asking the council for their full support in confirming Karima Holmes as Director of the Office of Unified Communications (OUC)

As a District resident, commissioner, and 311 Super-user, I routinely utilize OUC services, entering hundreds of service requests yearly on behalf of my neighborhood and the community at large. My experience with the OUC has been exceptional in every instance. I have had the opportunity to tour the OUC facility, witness the employees' hard work, and hear them speak of both the cultural and operational changes Director Holmes has put in place to improve the functionality of the OUC since her return. I am aware that my community has a high call for service. I am also aware that the Office of Unified Communications has always been responsive and reactive anytime they've had to answer the call.

I wanted to share my story to highlight the many positive experiences many other District residents and I experience daily. It would be remiss to negate the experience and industry support that Interim Director Holmes has on a national level. She has the credentials, connections, and confidence of public safety leaders to do the job, so let her.

The council should stand behind Director Holmes, afford her the opportunity to a fair hearing and offer their full support as she continues to work to shift the agency forward and make the necessary changes.

***Collective Work & Responsibility. Improving Our Community Together***

★ ★ ★ **Salim Adofo**  
Commissioner  
District 8C07

**Salim Adofo**  
Chairperson  
Advisory Neighborhood Commission 8C  
Commissioner District 8C07  
PO Box 30564  
Washington DC 20030

(202) 455-6346